

Toyota Lease Wear & Tear Guide



Type of Damage	TFS Guideline	TFS Charge (plus applicable taxes)												
Exterior body panels including bumpers														
Scratch, scrape, ding, dent, gouge or crack	Within the card (see card sample) and where rust and/or bare metal is NOT exposed	No Charge												
Scratch, scrape, ding, dent, gouge or crack	Within the card and rust and/or bare bumper metal exposed	\$200 each panel												
Scratch, scrape, ding, dent, gouge or crack	Exceeding the card	\$400 each panel												
Unacceptable previous repaint and/or repair	Any damage not repaired to body shop industry standards	\$200 per panel if within the card. \$400 per panel if exceeds the card												
Decal/Lettering not removed, or removed with residual damage present	All decals/lettering must be removed prior to returning vehicle	\$100 per body or glass panel												
Hail or collision ¹	Any Damage	Repair to body shop industry standards												
Glass														
Scratch	Within the card	No Charge												
Chip, Star/Bullseye or Crack	Completely within the card circle	\$100 each. If four or more, replace glass panel, or charge as per Categories below:												
Scratch	Exceeding the card	Specialty glass ² : \$1050 <table border="1"> <thead> <tr> <th></th> <th>Front/Rear</th> <th>Side Panels</th> </tr> </thead> <tbody> <tr> <td>³Category A:</td> <td>\$450 each</td> <td>\$300 each</td> </tr> <tr> <td>Category B:</td> <td>\$650 each</td> <td>\$300 each</td> </tr> <tr> <td>Category C:</td> <td>\$850 each</td> <td>\$300 each</td> </tr> </tbody> </table>		Front/Rear	Side Panels	³ Category A:	\$450 each	\$300 each	Category B:	\$650 each	\$300 each	Category C:	\$850 each	\$300 each
	Front/Rear		Side Panels											
³ Category A:	\$450 each	\$300 each												
Category B:	\$650 each	\$300 each												
Category C:	\$850 each	\$300 each												
Chip, Star/Bullseye or Crack	Any larger than the card circle													
Tires, wheels, and wheel covers														
Missing or broken wheel cover. Bent or damaged non-alloy wheel	If replaced, must be comparable to the original manufacturers part	\$90 each												
Tire tread depth less than 3.3 millimetres at the lowest point on the tread surface (including full size spare tire). **Remolded tires are not acceptable**	Must be a matching set (Brand/size/speed rating) of four tires as specified by Toyota for the vehicle	Category ³ A: \$150 each Category B: \$225 each Category C: \$300 each Run flat Tires: \$375 each												
Scratched or gouged alloy wheel	Exceeding the card that CAN be repaired Exceeding the card that CANNOT be repaired	\$150 per wheel. Cost to replace wheel.												
Missing alloy wheel	Any	\$750 per wheel.												
IMPORTANT NOTICE: Vehicles returned with winter tires between May 1 st and October 31 st are subject to above charges.														



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Interior Upholstery and Trim		
One cut, tear, stain or burn hole per vehicle	Within the card circle.	No Charge
Any additional cut, tear, or burn hole	Any size.	\$100 each
Any additional stain	Any size.	\$200
Miscellaneous Items		
Keys, remote fobs and owners manual.	All keys, remote fobs and the manual must be returned with the vehicle.	\$100 for each master key \$225 for each remote fob \$350 for each remote button master key \$300 for each smart key \$50 Toyota Owner's Manual
Any missing or broken item (e.g.: cargo/tonneau cover, seat headrests, etc.)	Includes, but not limited to, all electrical or mechanical components, parts and accessories	Cost to replace or repair
IMPORTANT NOTICE: ALL warning lights must be repaired prior to the return of the vehicle (e.g. : Check Engine, 'ABS', 'VSC', 'TRAC' etc.)		

Definition and notes:

- Any damage exceeding 30 cm in length/diameter is considered "Collision"
- Specialty windshields: heated, rain sensing, night vision
- Categories:
 - Yaris, Corolla, Matrix, Prius, All Scion
 - Camry, Avalon, RAV4
 - Venza, Highlander, 4Runner, Sequoia, FJ Cruiser, Tacoma, Tundra, Sienna

Card Sample:

