

## Connected Services Agreement

***This section only needs to be completed if you are purchasing a vehicle equipped with connected services. An SOS button in the headliner area of the vehicle indicates this feature is present.***

The purchase of your Toyota vehicle may include a number of connected vehicle services (the “Services”). Services will differ depending upon the vehicle category and the model of vehicle you select. Select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services. Select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

### Category A Vehicles:

2019/2020 Avalon, 2018/2019 Camry and Camry Hybrid, 2019 C-HR, 2020 Corolla, 2019 Corolla HB, 2020 Corolla Hybrid, 2018/2019/2020 Mirai, 2020 Prius Prime (non-tablet screen models only), 2020 Prius Liftback, 2019 RAV4 and RAV4 Hybrid, 2018/2019/2020 Sienna

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons). Provided on a complimentary trial basis for 3 years from the date of warranty activation.
- Destination Assist. If included, Destination Assist will be provided on a complimentary trial basis for 6 months from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

Services are subject to this Connected Services Agreement which incorporates Toyota’s Connected Services Privacy Notice, Terms of Use, and End User License Agreement, and together comprise your Agreement (the “Agreement”). Please read the Agreement to inform yourself as to the type of data generated by use of the Services, and how Toyota collects, uses, shares and stores the data, which includes your personal information. The Agreement can be accessed through the Toyota App or at [www.toyota.ca/connectedservices-privacy](http://www.toyota.ca/connectedservices-privacy). To enroll, please use the Toyota App (available at no cost from the App Store) or push the SOS button in your vehicle.

Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.

- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Toyota’s Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, driving and vehicle health data.
- OR
- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services nor stop the transmission of data by my vehicle. *To disable the Services I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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The purchase of your Toyota vehicle may include a number of connected vehicle services (the “Services”). Services will differ depending upon the vehicle category and the model of vehicle you select. If your vehicle was produced before September 22, 2023, select Services are enabled at the time of delivery and your vehicle may wirelessly transmit location, driving and vehicle health data to deliver those enabled Services. If your vehicle was produced on or after September 22, 2023, it will be delivered in Privacy Mode, and Services can only be activated by downloading the Toyota App and completing the registration process.

A vehicle in “Privacy Mode” can only transmit wireless location data if the SOS button is pressed or during a vehicle collision. The vehicle will stop being in privacy mode upon activation of Services.

Regardless of your vehicle’s production date, select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

### Category B Vehicles:

2020/2021/2022 Sequoia, 2020/2021 Tundra, 2020/2021/2022/2023/2024 4Runner, 2020/2021/2022/2023/2024 Camry and Camry Hybrid, 2020/2021/2022/2023 Tacoma, 2020/2021/2022 Corolla Hatchback, 2020/2021/2022 RAV4 and RAV4 Hybrid, 2020/2021/2022 C-HR, 2020/2021/2022 Highlander and Highlander Hybrid, 2021/2022 Prius Prime (non-tablet screen models only), 2021/2022 Prius Liftback, 2021/2022 Corolla and Corolla Hybrid, 2021/2022 RAV4 Prime, 2021 Avalon, 2021/2022 Venza Hybrid, 2021/2022/2023/2024 Sienna Hybrid, 2022 Corolla Cross, 2022/2023/2024/2025 GR86, 2022 Mirai.

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons), Service Connect, Remote Connect, Destination Assist and Vehicle Dynamic Information. Some of these services will be provided on a complimentary trial basis for 1 year from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

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Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.

- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Toyota’s Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, driving and vehicle health data if my vehicle was produced prior to September 22, 2023.  
OR
- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services (in the case of vehicles produced prior to September 22, 2023) nor stop the transmission of data by my vehicle. *To disable the Services (in the case of vehicles produced prior to September 22, 2023) and stop the transmission of all data, I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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A vehicle in “Privacy Mode” can only transmit wireless location data if the SOS button is pressed or during a vehicle collision. The vehicle will stop being in privacy mode upon activation of Services.

Regardless of your vehicle’s production date, select Services may also be provided on a complimentary trial basis. At the end of the complimentary trial period, if you wish to continue to use the Services, you must sign up for a paid subscription by providing your credit card information.

### Category C Vehicles:

2022/2023/2024/2025 Tundra, 2022/2023/2024/2025 Tundra Hybrid, 2023/2024 BZ4X, 2023/2024/2025 Corolla, 2023/2024/2025 Corolla Hybrid, 2023/2024/2025 Corolla Hatchback, 2023/2024 Corolla Cross, 2023/2024 Corolla Cross Hybrid, 2023/2024/2025 GR Corolla, 2023/2024/2025 Sequoia Hybrid, 2023/2024/2025 Highlander, 2023/2024/2025 Highlander Hybrid, 2024 Grand Highlander, 2024/2025 Land Cruiser, 2023/2024/2025 RAV4, 2023/2024/2025 RAV4 Hybrid, 2023/2024/2025 RAV Prime, 2023/2024 Venza, 2023/2024 Prius, 2023/2024 Prius Prime, 2023/2024/2025 Crown, 2025 Crown Signia, 2023/2024 Mirai, 2024 Tacoma, 2024 Tacoma Hybrid, 2025 Camry Hybrid, 2025 Sienna Hybrid.

These vehicles may include the following Services:

- Safety Connect (including: Automatic Collision Notification, Emergency and Roadside Assistance, Stolen Vehicle Locator, Locating Missing Persons), Service Connect, Remote Connect and Drive Connect. Some of these services will be provided on a complimentary trial basis for 3 years from the date of warranty activation.

Speak with your Dealer if you need confirmation about the complimentary Services provided with your vehicle.

Services are subject to this Connected Services Agreement which incorporates Toyota’s Connected Services Privacy Notice, Terms of Use, and End User License Agreement, and together comprise your Agreement (the “Agreement”). Please read the Agreement to inform yourself as to the type of data generated by use of the Services, and how Toyota collects, uses, shares and stores the data, which includes your personal information. The Agreement can be accessed through the Toyota App or at [www.toyota.ca/connectedservices-privacy](http://www.toyota.ca/connectedservices-privacy). To enroll, please use the Toyota App (available at no cost from the App Store).

Failure to cancel your Services within 15 days of receipt of the Agreement will be deemed acceptance of the Agreement and the associated complimentary trial periods referenced above.

- I have read and accept the Agreement and consent to the collection, use, disclosure, and storage of my personal information and vehicle data as described in Toyota’s Connected Services Privacy Notice and will enroll using one of the methods mentioned above. I understand that failure to enroll will not disable data transmission and my vehicle may continue to wirelessly transmit location, data and, if my vehicle was produced prior to September 22, 2023, driving and vehicle health data.  
OR
- I do not want Services to be enabled in my vehicle. This includes Automatic Collision Notification and the ability of emergency services to locate my vehicle in case of an emergency. I understand that checking this box does **not** disable the Services (in the case of vehicles produced prior to September 22, 2023) nor stop the transmission of data by my vehicle. *To disable the Services (in the case of vehicles produced prior to August 30, 2023) and stop the transmission of all data, I must press the in-vehicle SOS button and talk to an agent explaining that I would like to ‘waive’ Services.*

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_